

July 12, 2016

Dear Ferber Dental Group,

I am writing to you today to express gratitude for the expert professional and compassionate care provided to me by your entire staff. Every person that I encountered went above and beyond the call of duty in humanitarianism and personal empathy when performing their jobs.

Your practice is very fortunate to employ people with expertise in their fields as well as compassion in their care. I would like to acknowledge some of the people who clearly fit these categories and apologize in advance if I am remiss in any omissions.

First, thank you Dr. Ferber and Angie for my initial consultation. You allayed my fears and remained steadfast in convincing me that the course of care would be painless and beneficial to my well-being, as indeed it was. Secondly, both Dr. Patel and Dr. Shafer are true assets to the practice as their expert professional knowledge along with compassionate application make them integral to the success of this business. I would also like to thank Jennifer and Nikki for their kindness and assistance with procedures performed by Dr. Patel, all of whom are excellent. Thank you English, Audrey, Vira and Seindy as you all play an important role in the delivery of truly caring for each client in an individualized manner, whether it be assisting a doctor in a professional yet compassionate manner, making an appointment or relaying a bill, I can't thank you enough. I feel compelled to give a very special thank you to Emma, who clearly goes above and beyond the call of duty by providing excellent care and truly practicing as a perfectionist. Her attention to detail and precision are unmatched. Additionally she is such a compassionate and humanitarian provider of individualized care that words are difficult to describe what a complete person that she is. God bless all of these employees and please remember that these dedicated people are directly responsible for the success of your business.

With sincere gratitude,



Margaret